

With conflict resolved, I will feel:

I will be able to:

I will understand:

What has happened?

My Story	Their Story	"Third Story" (both believe)

What are yours and their interests? (the "why" behind positions)

Mine	Others (including other involved parties)

What is my game plan?

<p>Options (possible ways to address some or all interests <i>with</i> agreement from the other party/parties)</p> <p>Alternatives (what I and the other party will do about interests <i>without</i> agreement)</p> <p>Communication strategy (separating people from the problem and curiosity questions)</p> <p>Commitment tools (means to encourage follow-through with agreement)</p>
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